

Order And Returns Record

What you ordered, when the window closes, and where the evidence is if it has to go back.

One row per order, filled in when you order rather than when it arrives. The return window column is the one that saves money.

ORDER LOG

ORDERED	PART	SUPPLIER	ORDER NO.	COST	ARRIVED	WINDOW CLOSES

SAVE THE LISTING AT THE MOMENT YOU ORDER

Screenshot it, or save the page. A listing that claimed a dimension or a fitment can be edited or removed afterwards, and then the only record of what you were told is gone. A screenshot takes five seconds and is the difference between a returns conversation you win and one you do not.

THE DAY IT ARRIVES

- ☐ Opened and inspected the same day, not left until the weekend
- ☐ Compared against the old part on the bench, before fitting anything
- ☐ Photographed the part as received, including any damage
- ☐ Packaging kept until you are certain you are keeping it
- ☐ Return window date written on the calendar as well as this sheet
- ☐ Any included seals, gaskets or fixings present as described

RETURNS LOG

PART	WHY RETURNED	STARTED	OUTCOME	REFUNDED

WRITING THE RETURN REQUEST

1. State the order number first. Every returns process asks for it and leading with it saves a round trip.
2. Say what the listing claimed, and quote it. This is why you saved it.
3. Say what you measured, with the units. A number is much harder to argue with than a description.
4. Say that the part has not been fitted, if that is true. It usually decides the outcome.
5. Attach the photograph of the two parts side by side with a rule in shot.
6. Ask for a specific remedy — refund or replacement — rather than leaving it open.

THE MEASUREMENT IS WHAT WINS IT

"It doesn't fit" invites an argument. "The listing says 743mm, the belt measures 729mm, photograph attached" does not. Every measurement sheet in this library exists partly for this moment — the measuring is not just for choosing the part, it is the evidence if the part is wrong.

Need to work out what you actually own?

The Scooter Parts Registry is a free public record of the Chinese factories behind US-market scooters, ATVs and go-karts — brand, engine family, VIN prefix, factory and related machines. No account, no email.

thescooterparts.com/identify